# BMJ QUALITY & SAFETY

## **Contents**

#### **Editorial**

**1001** Incident reporting in primary care: epidemiology or culture change? S M Dovey, K A Wallis

#### **Original research**

- **1005** Safety incidents in family medicine M O'Beirne, P D Sterling, K Zwicker, P Hebert, P G Norton
- 1011 Identifying continuous quality improvement publications: what makes an improvement intervention 'CQI'? S M O'Neill, S Hempel, Y-W Lim, M S Danz, R Foy, M J Suttorp, P G Shekelle, L V Rubenstein
- **1020** Funnel plots for comparing provider performance based on patient-reported outcome measures J Neuburger, D A Cromwell, A Hutchings, N Black, J H van der Meulen
- **1027** Errors in the administration of intravenous medications in hospital and the role of correct procedures and nurse experience J I Westbrook, M I Rob, A Woods, D Parry
- **1035** Team situation awareness and the anticipation of patient progress during ICU rounds T W Reader, R Flin, K Mearns,
- **1043** Prevalence of adverse events in the hospitals of five Latin American countries: results of the 'lberoamerican study of adverse events' (IBEAS) J M Aranaz-Andrés, C Aibar-Remón, R Limón-Ramírez, A Amarilla, F R Restrepo, O Urroz, Y Agra-Varela, J Gonseth-García, D W Bates, I Larizgoitia, on behalf of the IBEAS team

- **1052** Safety hazards in cancer care: findings using three
- 1057 Identifying unintended consequences of quality indicators:
- **1062** Psychosocial influences on safety climate: evidence from
- **1069** Impact of department volume on surgical site infections

### Quality improvement report

- **1075** Reducing MRI access times by tackling the appointment-
- December 2011 Volume 20 Issue 12

  Safety hazards in cancer care: findings using three different methods H Lipczak, J L Knudsen, A Nissen Identifying unintended consequences of quality indicators: a qualitative study H E Lester, K L Hannon, S M Campbell Psychosocial influences on safety climate: evidence from community pharmacies D L Phipps, D M Ashcroft Impact of department volume on surgical site infections following arthroscopy, knee replacement or hip replacement E Meyer, D Weitzel-Kage, D Sohr, P Gastmeier ity improvement report

  Reducing MRI access times by tackling the appointment-scheduling strategy J R C van Sambeek, P E Joustra, S F Das, P J Bakker, M Maas

  Implementing a systems-oriented morbidity and mortality conference in remote rural Nepal for quality improvement D Schwarz, R Schwarz, B Gauchan, J Andrews, R Sharma, G Karelas, R Rajbhandari, B Acharya, K Mate, A Bista, M G Bista, C Sox, D Smith-Rohrberg Maru

  This article has been chosen by the Editor to be of special interest or importance and is freity available online.

  Articles carrying the Unlocked Logo are freelylar technical available online under the BMJ Journals unlocked scheme. 1082 Implementing a systems-oriented morbidity and mortality

