

Contents



Editorials

- 109 Finding safety in medical education
D P Stevens
- 110 Quality improvement research: understanding the science of change in health care
R Grol, R Baker, F Moss
- 112 Championing patient safety: going global
Sir Liam Donaldson
- 113 Patient safety research: does it have legs?
R J Lilford

Commentaries

- 115 Anxiety as a barrier to risk management
J Firth-Cozens
- 116 Risk management or safety first?
G E Knox
- 117 Patient centred care: essential but probably not sufficient
K W Kizer
- 118 Impact of national guidelines on use of surgery for glue ear in England
D Keeley
- 119 Simulation for training is effective when...
E Salas, C S Burke

Original articles

- 121 Reduction in the use of surgery for glue ear: did national guidelines have an impact?
N Black, A Hutchings
- 125 Quality assessment for three common conditions in primary care: validity and reliability of review criteria developed by expert panels for angina, asthma and type 2 diabetes
S M Campbell, M Hann, J Hacker, A Durie, A Thapar, M O Roland
- 131 Patients' Evaluation of the Quality of Diabetes Care (PEQD): development and validation of a new instrument
F Pouwer, F J Snoek
- 137 Scope and nature of prescribing decisions made by general practitioners
P Denig, C L M Witteman, H W Schouten

Classic papers

- 144 Incident reporting: science or protoscience? Ten years later
H Kaplan, P Barach
- 146 Qualitative versus quantitative research - balancing cost, yield and feasibility
W B Runciman

Quality improvement research

- 148 Qualitative methods in research on healthcare quality
C Pope, P van Royen, R Baker
- 153 Research on patients' views in the evaluation and improvement of quality of care
M Wensing, G Elwyn

Risk management

- 158 The need for risk management to evolve to assure a culture of safety
A M Kuhn, B J Youngberg

Education training and learning

- 163 Value of a cognitive simulation in medicine: towards optimizing decision making performance of healthcare personnel
U Satish, S Streufert
- 168 Educating physicians prepared to improve care and safety is no accident: it requires a systematic approach
D C Aron, L A Headrick

Viewpoint

- 174 Ingredients for change: revisiting a conceptual framework
J Rycroft-Malone, A Kitson, G Harvey, B McCormack, K Seers, A Titchen, C Estabrooks

Consumers' views

- 181 Consumer involvement-a vital piece of the quality quilt: the California HealthCare Foundation's strategy for engaging California consumers
A Monroe
- 186 After Bristol: putting patients at the centre
Angela Coulter

Effectiveness bulletin

- 189 Homoeopathy
S O'Meara, P Wilson, C Bridle, K Wright, J Kleijnen

Obituary

- 195 John Meyer Eisenberg, MD
Paul Barach, Senator Bill Frist, Sir Liam Donaldson, Donald M Berwick, Arnold S Relman, Nancy Foster

JournalScan

- 197 Challenging assumptions about quality
T Smith

CyberSpace

- 200 Compiled by
A L Scheffler

Heroes and martyrs of quality and safety

- 202 Too good to last: did Cleveland Health Quality Choice leave a legacy and lessons to be learned?
D Neuhauser, D L Harper

Action points

- 204 Compiled by
Tim Albert

NEW
ONLINE
SUBMISSION
GO TO
WEBSITE
TO SUBMIT YOUR
MANUSCRIPT